



INSTALLATION, TRAINING AND SERVICE POLICY

The quoted machine price does not include installation or training.

Installation or training on the operation of our machinery is recommended. The services of a field engineer for initial set-up of our machinery and training of your technicians, or service for parts installation or troubleshooting, are available at the following rates:

In-Plant Service time from 8:00am until 5:00pm	\$ 125.00 per hour
In-Plant Overtime (Monday – Saturday) Time and One Half	\$ 187.50 per hour
In-Plant Night Shift (Monday – Saturday) Double Time	\$ 250.00 per hour
In-Plant Sundays/Holidays – Double Time	\$ 250.00 per hour
Travel Time (Sunday – Saturday – Inclusive Travel Overtime)	\$ 90.00 per hour
Travel Time – Holidays	\$ 180.00 per hour
Airfare, Baggage Fee, Rental Car, Tolls, Parking, Gas	At Cost
Mileage	.95 per mile
Hotel	At Cost
Daily Living Expenses (Sub) (Not including hotel)	\$ 85.00 per day
Daily Living Expenses – Puerto Rico	\$ 125.00 per day

Depending on the level of complication, some service jobs may require more than one service technician. The above rates apply to each individual service technician, dispatched from Chalfont, PA.

**THESE RATES ARE SUBJECT TO CHANGE WITHOUT NOTICE
EFFECTIVE JANUARY 1ST 2011**